This social guide should help you plan your visit to the Ashmolean Museum. You will need to book a ticket before you visit.

The entrance to The Ashmolean Museum is on Beaumont Street Oxford. There are steps or a ramp to get up to the forecourt and front door.
You might have to queue to get inside. Follow the arrows to stay a safe distance from other visitors.

You will need to be ready to show your ticket at the door.
When you walk through the door someone will welcome you. You can use the hand sanitiser and there are signs to show you the way.

Please note that our lockers are not in use at the moment. So you will need to keep your coat and bag with you.
Inside the museum there is a desk where someone can help you with any questions you have.

Staff will wear face coverings. Please wear a face covering if you can. If you can’t, that’s fine too.
There is also a welcome desk. There are some cards and a few other items for sale and more information if you need it.
There are lots of stairs in the building. We have made a one way system to keep everyone safe. The stairs are clearly marked up or down.

Please use the stairs if you can. If you need to use the lift staff will help you.
Our cleaners are working very hard to keep everywhere clean and safe.
If you are going to our Young Rembrandt exhibition look for these signs.
You can follow our Spotlight trail. You can pick up a copy at the museum or download it onto your phone or tablet here https://www.ashmolean.org/spotlight
Floor stickers will help you follow the trail.
You can also visit our Shop and Cafe on the lower ground floor.
Numbers are limited in the shop but staff will help you. There is a one way system in the shop with floor markings to guide you.
There are some seats and tables in the cafe but fewer than in this picture to keep everyone at a safe distance.
You can buy drinks, snacks and ice cream outside too and there are seats and tables where you can eat and drink them.
We hope you will enjoy your visit. Visit https://www.ashmolean.org/plan-your-visit for more information.

We look forward to welcoming you again.